Book pick-up locker Basic guidance

Borrowing

If you want to use a Book Pick-up Locker, a valid library account is required. You have to find the book you want to borrow in the UPWr Main Library collections too.

- 1. Log in to your library account.
- 2. Find the book you would like to borrow in the catalogue or in the multisearch (the selected item must be in the collection of the Main Library).
- 3. Request the book, choose a "Pick-up locker" option in "Pick-up Location" / "Pickup/delivery location" and go to the next step (until you see the confirmation of registering order on your library account).
- 4. When your order is completed and the librarian loads the locker, the status of your order will change to "On hold until…". You will get an e-mail confirmation as well.
- 5. To pick up an order:
 - choose "Pickup" on the Book Pick-up Locker screen,
 - scan your library card with a reader (below the screen) or enter its number on the terminal.
- 6. Books ordered to the Book Pick-up Locker are delivered Monday–Friday (and on Saturdays during part-time classes) in the library working hours.
- 7. Books are waiting three days to be collected.
- 8. The locker will not open, if:
 - library account is not valid,
 - library account is blocked (due to overdue books, financial fees charged, clearance slips clearing),
 - the user has exceeded the limit of books available for borrowing,
 - the book pick up date has expired.

Returns

You may also use the Book Pick-up Locker to return books. Please remember that every return needs to be registered in the system – it is done by a librarian which means that the book will be registered on your library account for a while.

1. If you would like to receive a confirmation of returning books:

a) When you return one book:

- select "Return" option on the Book Pick-up Locker screen,
- scan the library card with the reader (below the screen) or enter its number on the screen,
- scan the book barcode (you need to scan the library barcode below the signature in the back of the book),
- select a locker from the scheme on the screen,

- when the door opens put the book in the locker and close the door,
- select "Finish" on the screen,
- download the confirmation receipt of the operation from the Book Pick-up Locker (you can find there the date, time, library card number, box number, data of the returned book).
- b) If you would like to return more than one book (you can put a maximum of three books in the locker!):
 - select "Return" on the Book Pick-up Locker screen
 - scan the library card with the reader (below the screen) or enter its number on the screen,
 - scan the book barcode (you need to scan the library barcode, below the signature in the back of the book),
 - select "Next" option on the Book Pick-up Locker screen,
 - scan the barcode of the second book,
 - select "Next",
 - scan the barcode of the third book,
 - select a locker from the scheme on the screen,
 - when the door opens put the books in the locker and close the door,
 - click "Finish" on the screen,
 - download the confirmation receipt of the operation from the Book Pick-up Locker (you can find there the date, time, library card number, box number, data of returned books).

c) In case of returning a larger number of books (over three):

- repeat the steps from point b) until you return all the books.

2. If you do not need a confirmation of returning the book:

- select "Return" option on the Book Pick-up Locker screen,
- scan the library card with the reader (below the screen) or enter its number on the screen,
- scan the book barcode (you need to scan the library barcode, below the signature in the back of the book),
- select "Next" or "Return" on the screen,
- select a locker from the scheme on the screen,
- when the door opens put the book (or more than one book) in the locker and close the door,
- select "Next" on the screen, and "Finish",
- if you need, you may get a confirmation of returning the book (there will be data of the scanned book only).